

Our **Insite** technology provides real-time baler diagnostics, status updates, & information for maintenance & scheduling.

Harmony's secure remote access allows for authorized personnel to access the machine to make updates or provide technical support as needed, saving *on first trip tech fees & downtime!*



### Secure Remote Access Without Touching Your Network

Harmony's **Insite** remote access system is designed to give our service & engineering teams secure, real-time visibility into your baler while keeping your internal network protected.

It connects through your existing Ethernet infrastructure, but operates on its own **private, isolated pathway** that is not exposed to your business network, data, or users.

The OPTION Secure Remote Access Service gateway creates a **dedicated VLAN VPN tunnel** that functions like a locked service corridor between the baler PLC & authorized Harmony personnel. The only inbound access is to the machine PLC to make program changes as needed. There is no ability to see or interact with other devices on your system. From your perspective, it is not "on" your network at all!

For Harmony's Large Balers:

[S60XD/S60XDRC](#)

[T60/T60XDRC](#)

[ExtractPack Pro](#)

[ExtractPack Plus](#)

[ExtractPack Max](#)

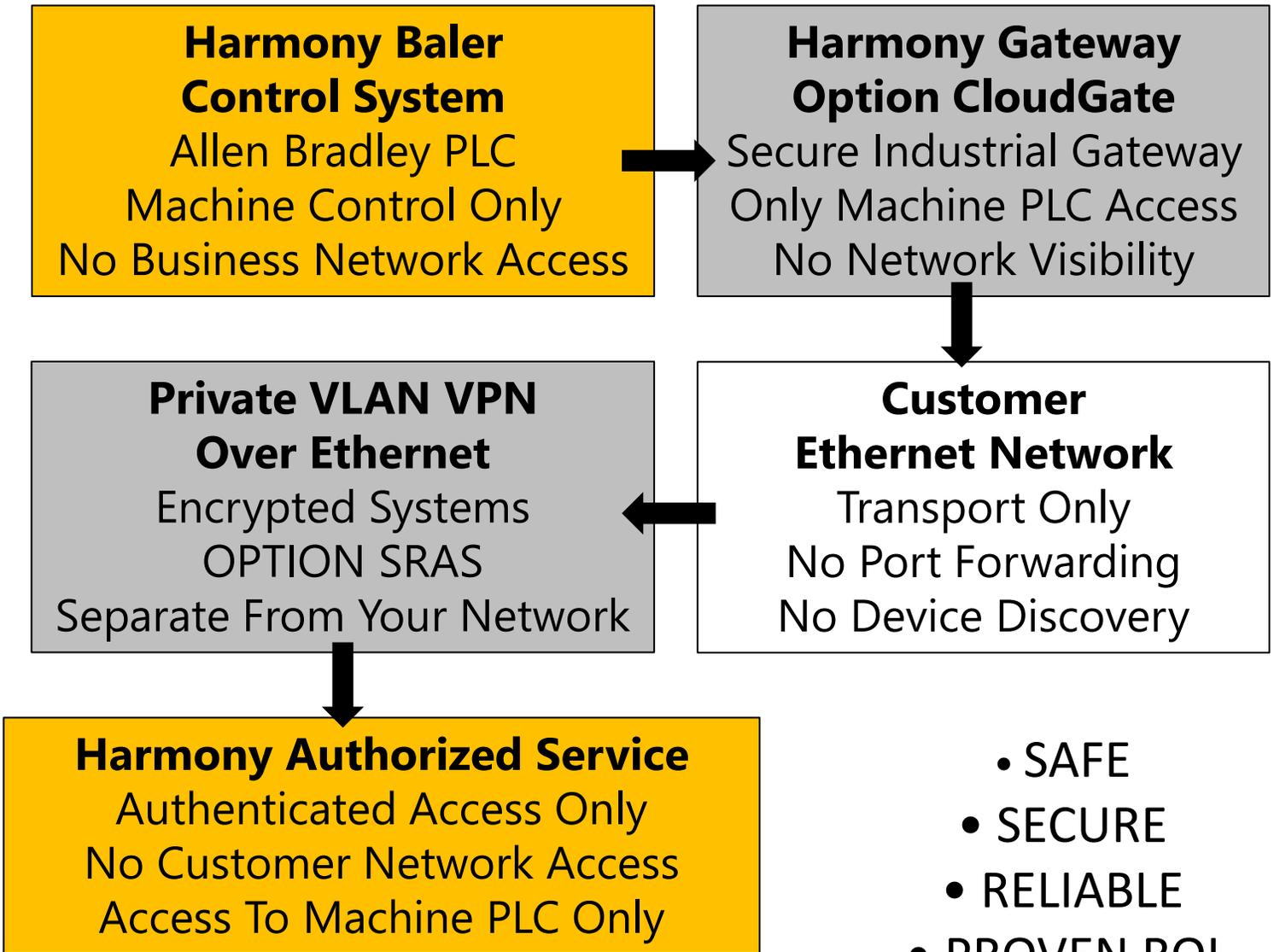
### Why Customers Choose This Approach

Customers choose **Insite** with SRAS because it delivers confidence on both sides of the table. There is no ambiguity, no shared access, & no risk of lateral movement across your network. It is a secure, proven solution already deployed in industrial environments where uptime matters most.

### Enterprise Grade Security

The result is enterprise grade security without enterprise level complexity. By leveraging your existing Ethernet connection, you avoid cellular reliability issues while gaining faster diagnostics, proactive service, and reduced downtime.

# Secure Remote Access Architecture



- SAFE
- SECURE
- RELIABLE
- PROVEN ROI

**CONTACT US TODAY  
FOR A FREE QUOTE!**

**Technical Specifications:** Outbound Ports Only: 123 (NTP), 8883, and 8884 (MQTT), 1194 (OpenVPN). Allowed Destinations: \*.5abox.com including mqtt.5abox.com. No inbound firewall.