



704 Main Ave. N. Harmony, MN 55939 + Phone: 507-886-6666 + Toll: 800-658-2320 + info@harmony1.com

Harmony Enterprises, an Equal Opportunity (EEO/AA) Employer, is hiring for the position of Tech Support /Field Technician.

### Job Responsibilities:

- Trouble shooting phone calls (55%)
  - Communicate with customer or field tech to help resolve issue
- Production support (10%)
  - Support production as needed by working in assembly or panel build
  - Work closely with Engineering and Quality control on issues
- Customer Service support (10%)
  - Help with service and Customer requests as needed
  - Assisting in account manager as needed
    - If someone is gone filling into help the team
- On the Road Technician (25%)
  - Install Harmony equipment
  - Delivery of balers and compactors as needed
  - Special pickups and Deliveries for production needs
  - Perform general service to balers and compactors as needed in the field

Required skills/experiences: Excellent communication skills, MS office software skills, able to work in team oriented environment, quick learner, truck driving experience, mechanical mind, and willing to travel.

Preferred skills: Customer service experience, general understanding of database management systems, CDL, welding, electrical understanding.

Candidates must possess our Core Values of Committed, Passionate, Innovative, Courage To Make A Difference, and Enhance Our Shared Experience.

Pay will be based on experience.

Harmony Enterprises, Inc. is the leading equipment manufacturer for the waste management industry. Visit our website for more information about our company: [www.harmony1.com](http://www.harmony1.com)

Interested candidates, please submit resume to: Ramon Hernandez at [ramonh@harmony1.com](mailto:ramonh@harmony1.com) or mail to Harmony Enterprises, Inc. 704 Main Ave N, Harmony, MN 55939.