



704 Main Ave. N. Harmony, MN 55939 + Phone: 507-886-6666 + Toll: 800-658-2320 + info@harmony1.com

Job description for Tech Support /Field Tech

- Trouble shooting phone calls (40%)
 - Communicate with customer or field tech to help resolve issue
- Customer Service support (15%)
 - Help with service and Customer requests as needed (10%)
 - Assisting in account manager as needed (5%)
 - Filling in for customer service specialists as needed
- On the Road Technician (45%)
 - Install Harmony equipment
 - Delivery of balers and compactors as needed
 - Special pickups and Deliveries for production needs
 - Perform general service to balers and compactors as needed in the field

Required skills/experiences: Excellent communication skills, MS office software skills, able to work in team oriented environment, quick learner, truck driving experience, mechanical mind, and willing to travel.

Preferred skills: Customer service experience, general understanding of database management systems, CDL, welding, electrical understanding.

Pay will be based on experience.

Harmony Enterprises, Inc. is the solution provider for the waste handling and recycling industry. Visit our website for more information about our company: www.harmony1.com

Interested candidates, please submit resume to: Lindsey Barrett at lbarrett@harmony1.com or mail c/o Lindsey Barrett, Customer Service Manager, Harmony Enterprises, Inc. 704 Main Ave N, Harmony, MN 55939.